

**OKLAHOMA COMMISSION ON CHILDREN AND YOUTH  
OFFICE OF JUVENILE SYSTEM OVERSIGHT**

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**Name and Location of Facility:** Ft. Reno Adolescent Center  
El Reno, Oklahoma

**Date of Visit:** November 22, 2010

**Oversight Reviewer:** Harold Jergenson, Oversight Specialist

**Focus of Visit:** Unannounced Visit, 2010

**Date:** March 7, 2011

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### **Introduction**

The Office of Juvenile System Oversight (OJSO) conducted an unannounced visit on November 22, 2010, at the Ft. Reno Adolescent Center, located at the Gary E. Miller Canadian County Children's Justice Center, in El Reno, Oklahoma. The purpose of the visit was to assess facility compliance with established responsibilities. The facility was certified as a coeducational, adolescent alcohol and drug treatment center that contracted with the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS). The Ft. Reno Adolescent Center was licensed as a residential treatment facility by the Division of Oklahoma Child Care Services (OCCS) of the Oklahoma Department of Human Services (OKDHS) for twenty-four beds, and the center contracted with the OKDHS for substance abuse services. On the day of the OJSO visit, the census was twenty-two. The facility was accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).

### **Interviews Conducted**

- Entry interview with the Gary E. Miller Canadian County Children's Justice Center director of behavioral health
- Two youth guidance specialists
- Three residents
- Exit conference with the Gary E. Miller Canadian County Children's Justice Center facility director, director of behavioral health, assistant director of behavioral health, group home program manager, assistant group home program director, and the facility directors

### **Documents Reviewed**

- OKDHS OCCS Residential Child Care Facility Visit Sheet and attachments dated October 21, 2010

- Grievance Tracking Log from June 1, 2010, through November 22, 2010
- Office of the Oklahoma State Fire Marshal report dated March 2, 2010
- Oklahoma State Department of Health Food Inspection report dated March 17, 2010
- ODMHSAS contract for treatment services for FY2011
- Incident Reports from June 1, 2010, through November 22, 2010
- CARF International Three-Year Accreditation Certificate with an expiration date of June 2011
- OKDHS Office of Client Advocacy (OCA) report log from June 1, 2010, through November 22, 2010
- Two personnel files
- Three resident files

## **Findings**

### Resident Interviews

The OJSO interviewed three residents. The interview questions pertained to facility standards, program services, quality of life, and discipline practices. All residents interviewed said they had never seen mistreatment at the facility. No concerns were noted from the resident interviews.

### Staff Interviews

The OJSO interviewed two youth guidance specialists. No concerns were noted from the staff interviews.

### Resident File Review

The OJSO reviewed three resident files. No concerns were noted from the resident files reviewed.

### Personnel File Review

The OJSO reviewed the personnel files of two youth guidance specialists. No concerns were noted from the personnel files reviewed.

### OKDHS Office of Child Care Services Inspection Report

The OJSO reviewed the OKDHS OCCS Facility Visit Sheet dated October 21, 2010. No areas of non-compliance were noted in the report.

### Grievance Tracking Log Review

The OJSO reviewed the resident grievances filed between June 1, 2010 and November 22, 2010. The facility's grievance forms were not numbered, nor did they contain any other type of tracking notations; making it difficult to ensure that all grievances had been received and worked. No other concerns were noted from the Grievance Tracking Log.

### Incident Reports Review

The OJSO reviewed the incident reports from June 1, 2010, through November 22, 2010. No concerns were noted from the incident reports reviewed.

### OCA Report Log Review

The OJSO reviewed the OCA report logs from June 1, 2010, through November 22, 2010. The OJSO noted that fourteen out of twenty incidents that were reported to OCA actually occurred between four to twenty-two days prior to being reported.

### **Area of Concern**

1. The facility's grievance forms were not numbered, nor did they contain any other type of tracking notations; making it difficult to ensure that all grievances had been received and worked.

### **Violation**

1. Fourteen out of twenty incidents that were reported to OCA actually occurred between four to twenty-two days prior to being reported. Allegations made by residents were not promptly reported to the OCA. Title 10A, Oklahoma Statutes, §1-2-101(B), Duty to Report Abuse or Neglect of Child Under Eighteen – Statewide Centralized Hotline – Failure to Report – False Reports, states, “Every person having reason to believe that a child under the age of eighteen (18) years is a victim of abuse or neglect shall report the matter promptly to the Department of Human Services.” Further, the Office of Client Advocacy, OAC 340:2-3-33, Procedure for reporting suspected abuse, neglect, verbal abuse, caretaker misconduct, and exploitation, (a), Reporting requirements and reportable incidents, (3), in part, states:

employees of OKDHS, Department of Rehabilitation Services (DRS), Department of Mental Health and Substance Abuse Services (DMHSAS), Office of Juvenile Affairs (OJA), and the J.D. McCarty Center who have reason to believe that caretaker misconduct, as defined in OAC 340:2-3-2, with regard to a client has occurred promptly refer it to OCA intake.