

The Gary E. Miller-Canadian County
Children's Justice Center
7905 East Highway 66
El Reno, OK 73036
(405) 262-0202

Office of Juvenile System Oversight Unannounced Visit

November 22, 2010

Response to the Areas of Concern/Violation

Area of Concern/Violation

Response

1. The OJSO noted that the facility's grievance forms were not numbered, nor did they contain any other type of tracking notations; making it difficult to ensure that all grievances had been received and worked.

Since the specialist's visit on November 22, FRAC staff have numbered each grievance, beginning at the start of the fiscal year, '10-'11, as well have listed each grievance chronologically within an accompanying log book.

2. The OJSO noted that fourteen out of twenty incidents that were reported to OCA actually occurred between four to twenty-two days prior to being reported.

Since the specialist's visit on November 22, FRAC management staff have adopted a procedure of where the allegation is verbally telephoned to OCA with 48 hours of the allegations being made, with a written referral to follow. Thus, the referral is made promptly, with time for an internal investigation and written report to be made in a secondary fashion.

Director of Behavioral Health Services

Date