

**OKLAHOMA COMMISSION ON CHILDREN AND YOUTH
OFFICE OF JUVENILE SYSTEM OVERSIGHT**

Name and Location of Facility: Northern Oklahoma Resource Center
Enid, Oklahoma

Date of Visit: June 25, 2007

Oversight Reviewer: April Simmons, Oversight Specialist

Focus of Visit: Unannounced Routine Visit

Date: July 19, 2007

Introduction

The Office of Juvenile System Oversight (OJSO) conducted an unannounced visit on June 25, 2007, at the Northern Oklahoma Resource Center (NORCE), located in Enid, Oklahoma. The purpose of the visit was to assess compliance with established responsibilities. The facility was certified by the Oklahoma State Department of Health for 160 residents. On the day of the OJSO visit, the facility had one resident under the age of eighteen.

Interviews Conducted

- Entry interview and exit conference with the Resource Center Administrator
- One resident
- One Habilitation Specialist

Documents Reviewed

- One resident file
- One staff file
- The Quality Assurance Unit of the Developmental Disabilities Services Division (DDSD) of the Department of Human Services (DHS) annual survey dated June 11-13, 2007
- The Oklahoma State Department of Health Medicaid survey dated November 1, 2006
- DHS Office of Client Advocacy quarterly report log
- Behavior Medicine Committee Report Form for April 2007 for the resident
- Protective Intervention Plan (PIP) dated March 30, 2007
- Comprehensive Psychological Evaluation dated March 13, 2007
- Individual Habilitation Plan (IHP) dated March 12, 2007

Areas Toured

- Resident dorm area
- Resident bathroom area

Findings

Persons Interviewed

The OJSO attempted to interview the only juvenile (seventeen years old) resident at the NORCE pertaining to the resident's perceptions of safety, program services, the resident's rights, discipline practices, and other residential issues. The resident was unable to verbally communicate with the OJSO due to his cognitive abilities. He appeared to be clean and well dressed.

The OJSO interviewed one staff member. The interview questions pertained to the staff member's perceptions of safety, shelter program services, the resident's rights, discipline practices, and other residential issues. No concerns were noted from the interview.

Documents Reviewed

The OJSO reviewed one resident file for compliance with Department of Health standards. No concerns were noted from the resident file.

The OJSO reviewed one personnel file for compliance with Department of Health standards. The file was missing updated training information and the verification of the behavior management training. However, this information was provided to the OJSO prior to the OJSO leaving the facility. No concerns were noted from the file review.

Summary

The juvenile was on a unit by himself, with one-on-one staff coverage. He has a job at the facility and leaves the unit daily to go to work. Overall, NORCE provided a positive and professional environment and the OJSO found the facility to be in compliance in all areas reviewed.

AS:lb

