

**OKLAHOMA COMMISSION ON CHILDREN AND YOUTH
OFFICE OF JUVENILE SYSTEM OVERSIGHT**

Name and Location of Facility: Pauline E. Mayer Group Home
Oklahoma City, Oklahoma

Date of Visit: June 1, 2009

Oversight Reviewer: Sara Vincent-Spain, Oversight Specialist III

Focus of Visit: First Biannual Visit, 2009

Date: July 14, 2009

Introduction

The Office of Juvenile System Oversight (OJSO) conducted an unannounced visit to the Pauline E. Mayer Group Home on June 1, 2009. The purpose of the visit was to assess compliance with established responsibilities and facility policy and procedures. The group home was licensed and operated by the division of Oklahoma Child Care Services (OCCS) of the Oklahoma Department of Human Services (OKDHS) and had capacity for twelve residents. On the day of the OJSO visit, the census was four adolescent residents and five children.

Interviews Conducted

- Entry interview with the group home supervisor
- Three direct care staff members
- Four adolescent residents
- Exit conference with the group home supervisor

Documents Reviewed

- Four resident files
- Three personnel files
- OKDHS OCCS Inspection report dated January 23, 2009
- Oklahoma State Department of Health Food Inspection report dated December 11, 2008
- Office of the Oklahoma State Fire Marshal report dated May 20, 2008

Findings

Resident Interviews

The OJSO interviewed four adolescent residents. Three of the residents interviewed described their relationship with the direct care staff members as one where they did not

feel supported or guided to become successful adults with appropriate communication, listening, and conflict resolution skills.

Staff Interviews

The OJSO interviewed three direct care staff members. All of the staff members interviewed described a disconnected relationship with the administrative staff members at the group home. It was reported that the disconnected communication between the direct care staff members and the administrative staff has allowed inconsistency regarding the structure provided by the group home to the residents.

Resident File Review

The OJSO reviewed four resident files. Three of the files reviewed did not specify what the plan was for the resident upon discharge.

Personnel File Review

The OJSO reviewed three personnel files and noted compliance with established responsibilities and facility policy and procedures in all files reviewed.

Violations

1. Three resident files reviewed had no documentation of discharge plans for the residents on the service plan. The OKDHS Licensing Requirements for Residential Child Care Facilities, OAC 340:110-3-154, Social Services, (b), Service planning, (1), Comprehensive service plan, (B), (iv), states, "The service plan identifies and includes: . . . goals and anticipated plans for discharge"
2. The Office of the Oklahoma State Fire Marshal report was dated May 20, 2008. The OKDHS Licensing Requirements for Residential Child Care Facilities, OAC 340:110-3-157, Physical facility and equipment, (n), Fire safety, states, "The facility complies with the state fire marshal's office regulations for construction and fire safety and is inspected annually by the state fire marshal's office or its designee."

Summary

The OJSO reviewed the most recent inspection report by the state fire marshal's office and noted that the inspection by the state fire marshal was past due. The group home supervisor contacted the OKDHS licensing representative assigned to the group home and requested that the state fire marshal be contacted to schedule an inspection of the group home.

The OJSO discussed its oversight findings with the group home supervisor in the exit conference. It was recommended by the OJSO that all of the group home staff members participate in communication training as well as the systematic training to assist in the recovery from trauma (START).